

SUMMARY

Benesch: Confronting the challenge of rising turnover

THE CHALLENGE

Benesch, a leading engineering firm, was experiencing low employee engagement and rising turnover that threatened its ability to retain skilled professionals in a competitive industry. Employees cited a lack of transparency, limited opportunities for feedback, and weak connections between leadership and staff as contributing factors to their dissatisfaction and decisions to leave.

THE SOLUTION

Benesch implemented a robust pulse survey and feedback system, enabling employees to share their perspectives in real time. Leadership used this feedback to identify problem areas, strengthen manager-employee relationships, and make data-driven decisions to address concerns. They also invested in leadership development programs to equip managers with the skills to engage and retain their teams more effectively.

THE RESULTS

- Employee engagement scores rose 11% within six months of implementing the program.
- Voluntary turnover dropped 30% year-over-year, reducing recruitment and training costs.
- Participation in leadership development programs increased 25%.
- Internal survey response rates climbed to 85%, indicating high employee trust in the feedback process.

CASE STUDY SOURCE

Quantum Workplace

ADDITIONAL INFORMATION



[Benesch](#)